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Social Media Classes

classes with an emphasis on content



Social Bookmarking services

o example: CiteULike [cit, 2012; in (2)], Mendeley

superclass: Content Sharing

overlaps with: Rating services.



Rating services

subclass: Product Reviews services

 heavily overlaps with: Recommender services; overlaps with: Events and News services

 typical form of communication: 1:n; indirect; anonymous and non-anonymous; non-threaded; textual, contextual (user-itemrelations); mobile, desktop, or laptop; discrete transfer; noncommercial

o goals: inform others about the quality of products or services.



classes with an emphasis on content



File Sharing services.

examples / example social software: BitTorrent [bit, 2012; in
 (2)] Peer-to-Peer file sharing protocol and abstract distributed service.

superclass: Content Sharing.



Video Sharing services

o example: Youtube

superclass: Content Sharing



Photo Sharing services

o example: Flickr [fli, 2012; in (2)]

superclass: Content Sharing



Presentation Sharing services:

o example: Slideshare [sli, 2012; in (2)]

superclass: Content Sharing

Social Media Classes

classes with an emphasis on content



Recommender services

- example: Amazon product recommendations; Recommender service on Last.fm internet radio [las, 2012; in (2)] (see also [Thar, 2008; in (2)]).
- large class of Social Media services with many subclasses (see [Groh et al., 2011a; in (2)])
- heavily overlaps with: Rating services.
- typical form of communication: m:n; indirect; anonymous; nonthreaded; contextual (user-item-ratings + recommendations); mobile, desktop, or laptop; discrete transfer; non-commercial
- goals: get recommendations for entities on the basis of content, ratings etc.



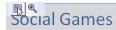
Product Reviews services.

o example: Epinions [epi, 2012].

superclass: Rating services.



Social Media ↔ Social Games



Social Digital Game:

- a game (in the sense of the definitions and characterizations of game in the discussion and works presented on the previous slides)
- that makes substantial use of digital computers (in the sense of the definitions and characterizations of digital game in the discussion and works presented on the previous slides)
- that substantially involves more than one player (in its (social, interactive) gameplay, game mechanics, or rules etc.)
- Social Digital Game: one of our meta-types

Social Media ↔ Social Games

Games, Social Games

play:

- free, voluntary
 [Huizinga, 1939; in (1)], [Caillois, 1961; in (1)]
- outside "ordinary" life, "not serious" [Huizinga, 1939; in (1)],
- unproductive
 [Caillois, 1961; in (1)]
- subjective [Frasca, 2007; in (1)]
- engaging
 [Frasca, 2007; in (1)]
- absorbing the player intensely and utterly [Huizinga, 1939; in (1)].
- make believe
 [Frasca, 2007; in (1)], [Caillois, 1961; in (1)]
 (→ blurring: real virtual, true fictionous);
- play as the imaginary [Sutton Smith, 1997; in (1)]:
- rules
 [Huizinga, 1939; in (1)] [Caillois, 1961; in (1)] [Suits, 1978, in (1)]

Social Media

- SM is not "outside ordinary life", but rather outside many aspects of "serious" life (job, health etc.). SM seen as communication support → cross divisional role of SM
- must be negated for knowledge codification,
- collaboration classes etc.
- () insofar as communication is subjective
- yes but not exactly as much as for games
- only insofar as the communicated contents are intended or absorbed in an imaginary / make believe way
 - rules of social interaction, emergent special rules of SM (e.g. "nettiquette")

Social Media ↔ Social Games

Games, Social Games

play:

- no material interest
- limits actor's future [Frasca, 2007; in (1)]
- actor: tolerance of outcomes
 [Frasca, 2007; in (1)]
- formation of social groupings
 [Huizinga, 1939; in (1)]
- transformative social play: players extend, transform, and manipulate existing social relationships

[Salen and Zimmerman, 2004; in (1)]

- "manipulation that indulges curiosity" [Schell 2010; in (1)]
- involving fate, uncertainty [Sutton Smith, 1997; in (1)]
- play as indentity
 [Sutton Smith, 1997; in (1)]
- competition
 [Sutton Smith, 1997; in (1)]

Social Media

✓

other flavors of these aspects

(✔)

1

(transformative use: many examples)

(✓)

(√)

((**√**)) (social reactions not exactly forseeable)

✓

✓

| Social | Media | \triangle | Social | Games |
|--------|---------|-------------|--------|---------|
| SUCIAL | ivieula | | Social | Gailles |

| Games, Social Games | Social Media | |
|---|--------------|--|
| game: social [Frasca, 2007; in (1)] rules [Frasca, 2007; in (1)] [Juul, 2005; in(1)] [Salen and Zimmerman, 2004 in (1)] [Juul, 2005 in (1)] | √ | |
| utility function for states and outcomes (inspired by social motives): [Frasca, 2007; in (1)] [Juul, 2005; in(1)] → cooperation, competition | √ | |
| [Salen and Zimmerman, 2004 in (1)] active player participation, effort, skills [Frasca, 2007; in (1)] [Juul, 2005; in(1)] emotional attachment [Juul, 2005; in(1)] | √ √ | |
| emergent (social) systems [Salen and Zimmerman, 2004; in (1)] game: "a problem-solving activity, approached with a playful attitude" [Schell 2010; in (1)] | √ | |
| chance + uncertainty [Salen and Zimmerman, 2004 in (1)] systems of information [Salen and Zimmerman, 2004 in (1)] | 1 | |

Social Media ↔ Social Games

| Games, Social Games | Social Media | |
|--|--|--|
| [Novak, 2012; in (1)]: o extrinisic / intrinsic motivation seamless technology: deep embedding into all day life / blurring between virtual and real (especially in Pervasive Games) interaction forms: information retrieval, immediate social interaction> involves communication | ✓ ✓ | |
| [Klastrup, 2003; in (1)]: spatiotemporal context ↔ social play | √ (see later in slides) | |
| [Steinkuehler and Williams, 2006; in (1)]: groups and their social context important in games [Isbister, 2009; in (1)]: | ✓ (see later in lecture) | |
| key elements of social play: emotional contagion, performance / Hawthorne effect, learning, relationship building | √ (editorial story / story elements missing / created by interacting users | |

Social Media ↔ Social Games

| Games, Social Games | Social Media | |
|---|---|--|
| [LeBlanc, 1999; in (1)], [Hunicke et al., 2004; in (1)]: Fellowship fun [Lazzaro, 2009; in (1)]: People Fun [Wang and Sun, 2011; in (1)]]: social value as characteristic of reward, sociality as utilization of reward | ✓ ✓ <-> "like" in Facebook | |
| [Maslov, 1943 in (1)]→[Schell, 2010 in (1)]: most achievements of games: Self Esteem level Belonging Love level (social games) [Radoff, 2011; in (1)]: most players develop into socializers over time | ✓ ✓ | |
| [Juul, 2005; in (1)]: narrative structure: games of emergence, games of progression <-> social media | (✓) decentralized narrative structure; stories that emerge from social communication forms (blogs, | |

facebook-chronic)

Social Media ↔ Social Games

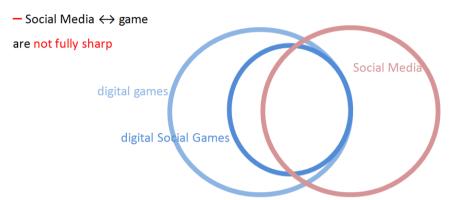
| Games, Social Games | Social Media | |
|--|--|--|
| game meta-types online + social (and to an extent mobile): (increasingly) important for all types of games | ✓ | |
| [Schell, 2010; in (1)]:Transmedia worlds | ✓ | |
| Schell [Schell, 2010; in (1)]: "elemental tetrad" Mechanics (rules, skill, space) Story Aesthetics Technology | analogous term as for games (-) | |
| game mechanics: emergent consequence of rules | √ (dynamics and mechanics: emergent consequences) | |
| | | |

Social Media ↔ Social Games

| Games, Social Games | Social Media | |
|--|--|--|
| [Hunicke et al, 2004 in (1)]: games: "systems that build behavior via interaction" | ✓ | |
| [Hunicke et al, 2004 in (1)]: MDA framework (Mechanics, Dynamics, Aesthetics) | (✔) | |
| player types | √ (← types of social media users (example: "hardcore")) | |

Social Media ↔ Social Games

- Social Media and (Social) Games share a lot of characteristics
- The distinctions
 - game \leftrightarrow not game
 - Social Media ↔ not Social Media



Social Media ↔ Social Games

important **common aspects** Social Media ↔ (Social) Games:

- mostly "outside" serious life, leisure time oriented;
 but: both: increasingly many "serious forms" (Serious Games, Company SN etc.)
- o communication as important element
- defined set of rules
- o emergent mechanics & dynamics; transformative use
- transmedial access patterns, blurring: real world ↔ virtual world
- complex game worlds ↔ social information spaces
- o parallels in aspects of motivation, flow
- one often the "host" of the other (e.g. in Social Networking games)

o ...

Social Media ↔ Social Games

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important distinctive aspects Social Media ↔ (Social) Games:

| Games, Social Games | Social Media |
|---|--|
| • main purpose: entertainment | main purpose: communication & collaboration |
| stories and the imaginary | not as imaginary in this sense |
| • rules more explicit | rules often more implicit |
| items mostly manipulated: graphical characters, objects | items mostly manipulated: text, photos, videos |



Social Media ↔ (Social) Games:

"unifying" class:

leisure time oriented applications, services and platforms



for this class: social contexts on various temporal scales play important role



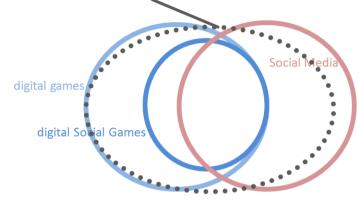
we will define social context and investigate the role, applications and detection of social context using the example of **Social Networking**



Social Media \leftrightarrow (Social) Games:

"unifying" class:

leisure time oriented applications, services and platforms





Contextual Social Networking



Communities: (older term (since end of 1990s)):

- groups of users associated with web-platforms that support their communication (direct ←→ indirect, 1:1 ←→ n:m, synchronous ←→ asynchronous) through services (discussion boards, chats, blackboards, messaging etc.) [Groh and Schlichter, 2005; in (2)]
- Community types:
 - Communities of Interest [Koch, 2003a], [Carotenuto et al., 1999 in (2)],
 - Communities of Practice [Lesser and Storck, 2001; in (2)],
 - professional communities [Koch and Richter, 2009; in (2)],
 - Open Innovation communities (see (2) chapter 11)), etc.
- o earlier forms of networks: "Buddylists" etc.
- O often emphasis on distinct common pursuit, and / or collaboration
- variant of Social Networking platforms which may be viewed as a development from community computing / community platforms

Social Network

- definition (informal): Real World Social Network: set of humans together with all aspects of their social relations
- initial definition: Social Network Model Framework: mathematical representation (modeling) language for modeling real world social networks (often a graph formalism)
- initial definition: Social Network Model: graph G=(V,E):
 - nodes V: represent humans (actors);
 - o (undirected) edges E: represent binary social relations (ties) $E \subseteq \begin{pmatrix} V \\ 2 \end{pmatrix}$
- definition: Social Network: instance of a Social Network Model
- !! distinguish between:
 Social Networking ← Social Networking platform
 ← Social networking platform instance ← Social Network

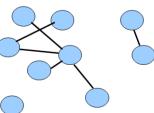


Social Networking: class / paradigm in Social Computing:

- users' main goal: maintaining and expanding their social network via communication
- users explicate and maintain explicit model of social relations (→ social network) and user-item-relations (Facebook "like", comments etc.)
- users socially interact using bundle of Social Media services (direct communication, information, awareness)
- users have personal information spaces: sets of items associated with users that they exert control over or whose relations (user-item) they exert control over
- a user has personal profile: publicly accessible sub-space of p.i.s.: used as personal reference: for introducing a person or used as reference point for SN services (e.g. awareness services)
- communication: non-anonymous; content: mostly textual + photos + contextual; non-commercial; discrete transfer

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Social Networking Services

awareness / contextual:

- o services for personal social network management (adding "friends" etc.),
- o awareness services on social network (network analysis, alerts etc.)
- services for privacy management
- services for group management
- o services for ratings, comments

direct communication:

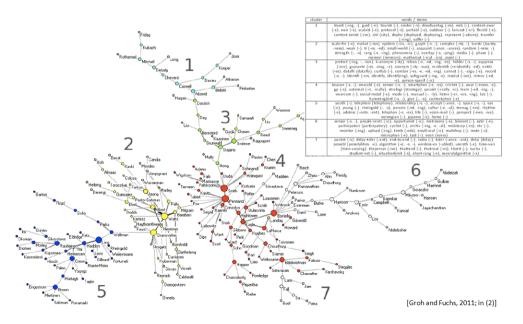
- o synchronous + asynchronous, threaded + non-threaded, 1:1, 1:n, n:m, ...
- examples: chat, messaging, comments with substantial communicative content etc.

information:

- personal blogs + microblogs
- o bulletin boards (e.g. Facebook Chronic)

Wobile Social Networking

Mobile Social Networking: scientific view: see [Groh and Fuchs, 2011; in (2)]



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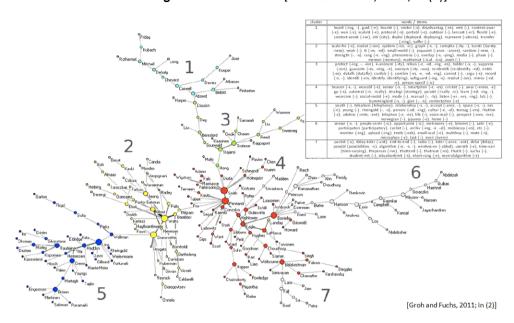
Mobile Social Networking + Context

MSN is a form of SN with mobile UI AND acquisition and use of contexts induced by the mobile interaction scenario (deep embedding into all day life) via sensors conceptually connected to the mobile usage scenario (e.g. part of the mobile device)

→ Honest Signals (see [Pentland, 2008; in (2)]) → observing the homo sapiens in its natural societal habitat → privacy, Big Data: severe problems! → Personal Social Agents?, Decentralized Social Networking?(see (2), chapter (3))

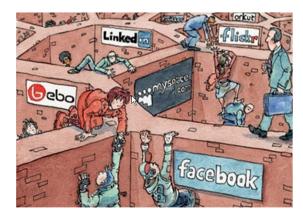
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Decentralized Social Networking + Social Semantic Web

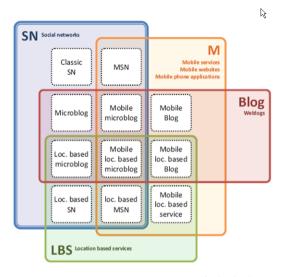
Data-Silo-Problem:



[Yeung 2009; in (2)]

Nobile Social Networking

Mobile Social Networking: actual realizations on the Web (as of 2009): see [Groh and Daubmeier, 2009; in (2)]



[Groh and Daubmeier, 2009; in (2)][Daubmeier, 2009; in (2)]

Decentralized Social Networking + Social Semantic Web

solutions to Data-Silo-Problem:

• API-based solutions: example: Google Open Social [Open Social 2013]: "The ultimate goal is for any social website to be able to implement the API and host 3rd party social applications. There are many websites implementing OpenSocial, including Engage.com, Friendster, hi5, Hyves, imeem, LinkedIn, MySpace, Ning, Oracle, orkut, Plaxo, Salesforce.com, Six Apart, Tianji, Viadeo, and XNG."

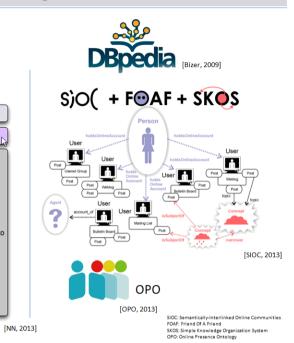
(citation from older Google Open Social website http://code.google.com/apis/opensocial/ 2011)

- Decentralized Social Networking:
 - P2P SN (e.g. LifeSocial [Graffi et al., 2010; in (2)]), Peerson [Peerson, 2013]))
 - Social Semantic Web (see [Breslin et al., 2009b; in (2)])

Decentralized Social Networking + Social Semantic Web

Social Semantic Web

User Interface & Applications Trust Proof Unifying Logic Ontology: Rules: RIF SPARQL RDF-S Crypto Data Interchange: RDF XML Unicode



Decentralized Social Networking + Social Semantic Web

Social Semantic Web

